







Best Practices Domino Security BP112

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About the speaker

- Daniel Nashed
 - Nash!Com IBM/Lotus Business Partner from Germany
 - Member of The Penumbra group
 - an international consortium of selected Business Partners pooling their talent and resources
 - focused on Cross-Platform C-API, Domino Infrastructure,
 Security, Administration, Integration and Troubleshooting
 Platforms: W32, Linux, AIX and Solaris, zLinux
 - Technical writer for German Groupware Magazine
 - CULT Shirt Sponsor (Certified Unofficial Lotusphere T-Shirt)







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Agenda

- General Considerations
- Hardware/OS / Network Security
- Notes Client/Domino Server Security
- Tips & Best practices
- Q & A





Domino Security only a Notes team issue?

- No!
- This is a task for
 - > People who take care about hardware, access to rooms, ...
 - Operation System Support Team
 - Networking Team
 - Domino Administrators
 - Domino Developers
 - People who install the Notes Clients / Configurations
 - End-Users, Specially Power Users
- Your security is as strong as your weakest link!







An holistic approach to Domino Security

- You need to take care about all levels
 - Physical access to building, data-center, machines, backup tapes, ...
 - Operating Systems
 - Parameters, Sub-Systems, ...
 - Network Security
 - Notes Infrastructure
 - Server, Server settings, ...
 - Databases & Database Settings
 - Applications
 - Use the right techniques for coding
 - Reader/Author names ...







Notes & Operating System Patches

- Known problems that are fixed in later versions are good instructions to hack not updated systems!
 - Keep systems on "current" patchlevels / Service packs
 - Also Client Notes Updates & OS Client patches are important!
- Be carefull when installing additional hardware and software
- Monitor security bulletins and release notes
 - Current versions provide better security, scalability and availability in general
 - Knowledge Base
 - http://www.microsoft.com/technet/security/bulletin
 - http://www.cert.org/
 - http://www.securityfocus.com







Report Security Concerns/Bugs

- Don't discuss security issues/ potential vulnerabilities you find in public forums
- It is always best to send those concerns directly to vendors
 - Normally thru support channels
 - But there are also special addresses for some vendors
 - security-alert@lotus.com
 - security-alert@ibm.com
 - security-alert@sun.com
 - That way normally security risks are reported in public after a software vendor already published a fix







User Accounts/System Restrictions

- Domino on Windows uses the system account
- Domino on UNIX/Linux does not use the root account
 - UNIX is designed as a Multi-Tasking and Multi-User Environment
 - You can and should use different users for each Domino partition! e.g. notes1, notes2
 - Resources like allocated local & shared memory, files are protected on user level
 - Amount of resources used by a partition can be limited on OS level (e.g. security limits on AIX and Linux)







Network Security

- Network infrastructure
 - Make sure to eliminate or filter all traffic that you do not need!
 - Remove all network services/protocols you do not use
 - Disable NetBios if possible
 - Check connections between different parts of the network
 - Use switched networks and maybe a backbone for your servers
 - But a Firewally in front of your servers?
 - Use VPN for external traffic
 - **■** There are free IP/Sec implementations for Linux :-)
- User Notes Port Encryption (Overhead < 12 %)</p>
 - Tip: You can have different ports for internal and external traffic







Network Security W32 & Unix

- Take care about open ports
 - Windows Servers have a LOT of Services enabled by default
 - Bind services (like Workstation service) you cannot shutdown to loopback adapter
- Use netstat -an to check for ports in listen mode
 - Works for Win32 and on Unix/Linux
- Linux comes with a nice "stateful packet" firewall
 - IpTables implementation in 2.4 kernel
 - allows to lock down the access to the machine







Secure Shell (SSH)

- Linux
 - Normally installed by default with SuSE and Redhat
- Solaris
 - Part of Solaris 9
 - also downloadable from http://www.openssh.org
- AIX
 - Part of Bonus Pack for AIX 5.1 and 5.2
 - downloadable from http://www.openssh.org
 - http://www.ibm.com/developerworks/eserver/articles/ openssh_updated.html
- Always keep SSH servers & clients updated!!!





The Human Factor

- Check for private agents Some users are really creative
 - → Forwarding messages to Internet accounts, ...
- Make sure users do not share passwords
- Have policies for changing passwords and password quality
- User screen saver with passwords/lock desktop
- Tell end-users to log-out from Notes (F5)
- Don't use NT Domino Single Sign-On unless you trust Microsoft security.
 - This means mixing PKI Security and User/Password Security







Notes ID Password Security

- Sadly there are tools on the market for Notes.ID Password guessing
 - Not based on the Notes C-API and have not the delay restrictions you see in Notes
 - But they can only crack passwords by guessing them aka Buteforce Attack
- If you have a secure password you are still safe!







Password Tips

- User Numbers and Letters
- Use mixed casing
- Use special characters (&%\$...)
- Don't use existing words
 - Maybe think about a sentence and take the first letter of each word?
 - Don't use names of pets, girl-friends, kids! ...
- Use at least 8 characters







Password Quality Checking

- Use password quality checking when registering a new user
- @PasswordQuality ("field-name")
 - Field has to be of type "password"
 - Also works in the web
 - Can be used to check passwords in your applications
 - Password-Fields provide hidden-type-in and is encryption enabled
 - Uses dictionaries to check password security
 - New in 6.0.5/6.5.4/7.0
 - Custom password policies
 - ► allow to push very specific/custom password policies to end-users





Overview Notes/Domino Security

- Client Security
 - ECL, Local Encryption, Logout time, ...
- Notes Server Access
 - Cross Certification, Security Settings in Server Document
- Database Access
 - Groups, Roles, ACL
- Document Access
 - Reader Fields, Roles, Encryption
- HTTP Server Access
 - with Username/ Password, Certificate, SSL, ...







Security by Obscurity

- Hiding information is not a way to provide real security
 - Like Hidden Views, Hidden Documents, hide databases in the open dialog, ...
- Domino provides strong security available on different levels
 - Server, Database, Document, Field, ...
- Most secure way is to use encryption!
 - Domino provides a public/private key infrastructure
 - Available since Version 1.x!







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Execution Control List (ECL)

- ECL defines which actions are allowed in your client for Notes and Java applications
- It is based on signatures of each design-element per user or organisation / organisational unit
- Many different actions can be allowed and denied
 - See details next slide
- Take care! New versions have stricter default settings!







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Sample ECL Settings

User Security			? ×
	What can be done by a running Program, Agent, Macro, or Command		
Security Basics	Notes may run 'code' (agents, commands, etc.) whenever you use a Notes database. Code may be signed to identify its creator. Based on the name found in the signature, you can restrict what code can do.		
🏂 🗉 Identity of Others	Select a name in your Execution Control List to see or set the permissions assigned to the nameDefault- permissions apply when code is signed by someone not in this listNo Signature- permissions apply when the code creator is unknown.		
🤽 ⊡ What Others Do			
Using Workstation			
Using Applets	When code is signed by:	Allow access to:	
Using JavaScript	-Default-	✓ <u>File system</u>	☐ Netw <u>o</u> rk
₩ ± Notes Data	-No Signature- BT Mail and Calendar Migration Tools/Lotu	External code	External programs
	BT SOFTWARE/BinaryTree	Current database	
Mail	Daniel Nashed/NashCom/DE Domino Unified Communications Services/I	☑ Environment variables	
	Jeff Blaney/Westford/IBM Laza Tool/LOTUSDUBLIN	Allow ability to:	
	Lisa Hodge/Westford/IBM	Send <u>m</u> ail	☐ E <u>x</u> port data
	Lotus Fax Development/Lotus Notes Comp Lotus Notes Template Development/Lotus	Read other databases	✓ Modify other databases
	1 Dix Nillex Telliflate Develifilitierii/1 Tillix	☐ Modify ⊻our Execution Control List	
	Add Remo <u>v</u> e]	
	Workstation,Applet,JavaScript ECLs last modified: 21.01.2005 00:14:52		
			OK Cancel







ECL Prompt for actions not yet allowed

- If action is not allowed user is prompted to approve the action
- You can block this behavior by using centralized, server based, ECL
 - details next slide









Centralized ECL in Domino Directory

- You can specify different ECLs in different directories
- Update Client ECL from Domino Directory via @RefreshECL(server : database ; name)
 - Works since 5.06
- In D6 you can push the ECL to clients (including overwrite, always, when changed, ...)
- Tip: Allow users to modify settings but push them back once per day



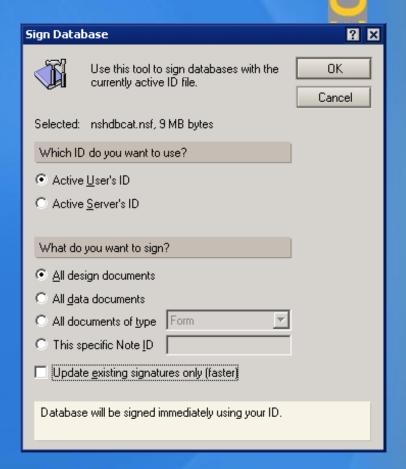




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Signing Databases

- ECL can only work if databases have the right signature.
- You can sign databases with the Database Tools in R5 Admin Client
 - Sign with current user ID is performed immediately
 - Signing with Server.ID is performed via Adminp
- Best practice: Have a dedicated Siging-ID e.g.
 TemplateDevelopment/Acme









ACL & Security

- Disable -Default- access to databases
 - Everyone who can access your server can access those databases if
 -Default- access is enabled!
 - Also true for Web servers if no "Anonymous" entry is present
 - Specially for servers where external users have access (e.g. Extranet)
- Add LocalDomainServers with full access to all databases to ensure correct replication
 - ◆ Manager with all roles enabled
- Also add e.g. LocalDomainAdmins with full rights and roles for support and troubleshooting







Domino Server Access

- Server Document defines general access to your server
- Take care that some settings allow access to everyone by default if you don't restrict access!
 - ◆ Server Access field should never be empty
- Passthru should be granted to external users
 - some people use firewalls with passthru servers to access Extranet servers
 - usual same right than access the server
- Have a group to deny access like "BlackList"
 - **→** Terminated user IDs
- Review ACL via Catalog regularly!







Security for Paranoid Admins

- Only allow people to access servers listed in the Domino directory
 - Be carefull in a multi-domain environment
 - New settings in Server Access Section
 - allow all users listed in Directory + extra Groups (e.g. Guests)
- Compare public keys
- Use password change intervals and password checking
 - ◆ The first days after enabling this feature you might have a lot of hotline calls -> users with old public keys, settings, ...
- Restrict usage of single ports in the Notes.ini
 - Allow_Access_portname=names
 - Deny_Access_portname=names







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Best Practices Reader Access

- Reader fields
 - If there is a non-empty reader field you have to be listed in one of those by name or group membership
 - This does also apply to servers and Admins!!!
 - But does not apply to the Full Access Administrator in D6;-)
- Each database should contain an "AdminReadAccess" role
 - This role should be given to all servers and admins to ensure replication & support
 - Tip: Add a computed Author Field containing this role to ensure Admin/Server full access to all documents
 - Author fields are "Read/Writers" fields and give document access also when reader fields a specfied.







Know Issue with Reader&Author/Fields

- SPR #MGAN5C7SD9 / TN #1088956
 - → Error: "Authorization Failure" or "You Are Not Authorized" When Attempting to Open a Document
 - ◆ Not a bug -- Security Fix introduced Domino R5.0.10 / Domino 6.x
 - Documents containing reader or author fields without summary flag cannot be opened any more
 - In current Lotus Script calls flag is automatically set
 - The only way to fix this in existing documents is to fix the field flags in each document
 - Lotus Script Agents might not be the best choice to for fixing







How do ACL properties apply?

- Direct user entry takes precedence of group membership
- Always the highest access level right applies
- But all the roles and access flags are added for all matching entries
- Important: user is listed as author with delete option and listed as editor without delete he will be able to delete all documents!!!







UserNames List

- The user names list is build by server based on "(\$ServerAccess)"-View
 - It contains all groups a user is member of and all abbreviated forms
 - Example: Daniel Nashed, Daniel Nashed/NashCom/DE, */NashCom/DE, */DE)
 - You can see the list as user by clicking the icon next to the location name
- Be aware of the different user types!
 - Specially the Client installed on a Notes server even with server.id acts as a user!

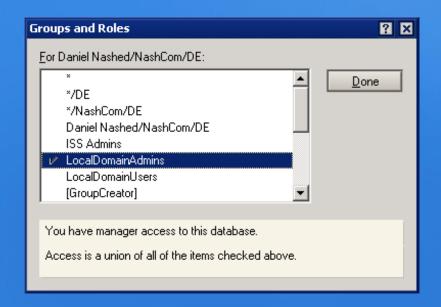






Example UserNamesList

 Click on the Icon left of your Location name in the Notes status bar









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Internal Views

- (\$ServerAccess)
 - → Is used to build the user names list
 - **♦** Essential for Server Access
 - Can cause problems
 - Design should never ever be modified!
- (\$Users)
 - Is used to find users for mail addressing
 - Design should never ever be modified!







Inherit ACL from Templates

- You can use brackets around ACL entries to inherit ACL settings
 - ensures right out of the box security for every new database
 - Example: [-Default-] -> NoAcces
 - Add [LocalDomainAdmins] to all templates to ensure you have access to new created databases
- Domino 6 has nice out of the box ACL for all templates :-)
- Consider generating own replica IDs for standard Lotus templates in your organization and deploy them centralized and inherit design from standard templates







Encryption of Local Databases

- Encrypt local databases on notebooks
 - Make sure passwords are sufficient secure
 - Domino 6 allows to force local encryption for client databases via policy/local setting
- Don't encrypt server based databases.
 - Will not provide additional security unless you protect your server.id!
 - Could have impact on performance specially when using "strong" mode







How to protect real sensitive data?

- Use named encryption keys shared between all users who should be able to access this information
 - Even administrators cannot read this information
 - but could see the encrypted items and still support users in case of problems

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- This has to be enabled on application level
 - Developers & Administrators need to work together to get this implemented properly
- Organizational Policies needed for generating and distributing keys







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Caveats for Encryption

- Encrypted fields cannot be used in views!
- Make sure someone has a backup copy of public encryption key
- Make sure user cannot redistribute encryption keys
- Don't import those key into the server.id until you really need it
 - users could read encrypted data too when they have access.
 - I case of external-archiving you might need an extra server without any user access or a separate ID accessing the databases







Debugging Authentication

log_authentication=1
Debug_Console=1
Debug_Outfile=c:\debug.txt

Sample output from server notes.ini:

Authenticate: CN=Test User/O=Demo T:128 E:1: S:128:22 A:4:1 L:N:N:N

Interpreting the output:

eung the output.	I B. 111 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1
Description	Possible Values (comments)
Ticket Width	64
	128 (new in Notes/Domino 6)
Encryption bit	1 =Encrypted
	0 =Not Encrypted
	1:e =Escrow for International
Encryption Strength	Length
The first value is the key length	128 (new in Notes/Domino 6)
The second value is the algorithm	64
	40 (only used for R3 Int'l or WW40 versions)
	Algorithm
	22 = RC4
	2F = RC2
Algorithm	4:1 = RC4
	2:0 = RC2 (R3 Intl or WW40)
License Info	N = North American/Global
The first value applies to the local ID (i.e. local client or server)	I = International
· · · · · · · · · · · · · · · · · · ·	
The time raise applies to releien or local soltmare	
	Description Ticket Width Encryption bit Encryption Strength The first value is the key length The second value is the algorithm Algorithm



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Web-Security

- "Anonymous" matches before "-Default-"
- Maximum Internet Access limits access via Web regardless of ACL level
- Have file and directory protection config for webservers
- Insecure requests can be blocked via redirects
 - Example: /default.ida* , */system32/*
- Out of the box there is no way to limit the number of retries for HTTP password requests
 - Use tools like SecureDomino from TIMETOACT (http://www.securedomino.com)
- Re-create SSO document regularly







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More Secure Internet Password

- \$SecurePassword="1" in "Person" Document
 - via Agent "SetNewPasswordFormat"
- Generates passwords with more security ("Salted" Password)
- For new users change Domino Directory Profile "Use more secure Internet Passwords"

Directory Profile	
Basics	
Basics	
Domain defined by this Domino Directory:	『NashCom』
Condensed server directory catalog for domain:	
Sort all new groups by default:	^r No.
Use more secure Internet Passwords:	[™] Yes 』 ■
Allow the creation of Alternate Language Information documents:	[™] Yes
List of administrators who are allowed to create Cross Domain Configuration documents in the Administration Process Requests database:	LocalDomainAdmins 💵
Comments:	







Stored Forms

- Stored Forms can be used to send own "code" to be executed when document is opened
 - TN #7003195 Q&A: BugTraq "Lotus Notes Stored Form Vulnerability"
 - This option can be a potential security problem
 - As long you have locked down ECL you are quite safe
- You can disable Stored Forms in most databases
 - Disable Stored Forms in Templates
 - Nash!Com provides a free command-line tool to disable "Stored Forms" property in existing databases







Monitoring & Logging

- Event Monitors for security options
 - ACL Monitors, Events for Security
- RTFL
 - Reading logs periodical makes a lot of sense even you have implemented detailed event logging!
- Check the activities of databases
- Use Domlog.nsf
 - There are a lot of ways to filter the requests
 - A lot of partner tools will also help here







Client Security Settings

User Security					? ×
	Who You A				
Security Basics	Who rou A	re			
	Name	Daniel Nashed/NashCom	/DE		
🏂 🕀 Identity of Others	ID File	d:\pnotes\data\nsh_dn.id	i		
🥞 ⊞ What Others Do	ID File expira	tion date	05.07.2023	\rightarrow	<u>R</u> enew
💝 🗉 Notes Data					
Mail	Your Login	and Password Settings			
	To change y	our password, click here		Ch	ange <u>P</u> assword
	If you think someone knows your Notes password, click here <u>Compromised Password</u>			romised Password	
	Don't let administrator set Domino web/Internet password to match Notes password				
	Don't prompt for a password from other Notes-based programs (reduces security)				
	✓ Login to Notes using your operating system login				
	Logout Set	ings			
	Logout (a	and lock Notes display) if yo	u haven't used Notes	for 15 =	minutes
				ОК	Close



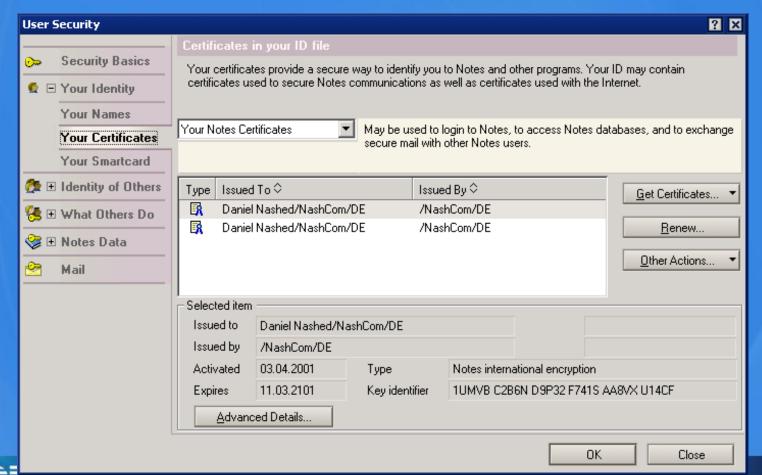




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Better control of Security

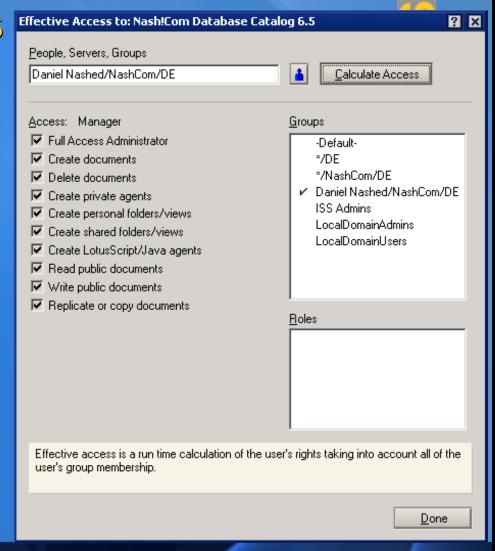
More detailed information available





Check Effective access

- Check access for specific user
- Already works with D6 client on R5 servers!









Additional Notes 6 Security features

- Smartcard support (PKCS#11 standard)
 - Can be used to store the ID and Internet Certificates
- Synchronization of Notes & HTTP password
 - Needs to be enabled in person document
 - Uses AdminP to sync Notes password with HTTP password when connecting to home mail server
 - Admin can push ECL changes to users!







Domino 6 Directory Assistance

- Supports Groups in secondary Directory
 - Only one additional directory is supported
 - You can use an extended directory catalog to consolidate multiple directories
 - Users can come from both directories
 - Does work for Notes and Web







Server Security in Domino 6

- Multiple Administration Levels for Delegation
- New Security for Agents

Administrators	
Full Access administrators:	[™] LocalDomainAdmins, LocalDomainServers □ ▼
Administrators:	LocalDomainAdmins, LocalDomainServers
Database Administrators:	LocalDomainAdmins, LocalDomainServers
Full Remote Console Administrators:	LocalDomainAdmins, LocalDomainServers
View-only Administrators:	LocalDomainAdmins, LocalDomainServers
System Administrator:	LocalDomainAdmins, LocalDomainServers
Restricted System Administrator:	LocalDomainAdmins, LocalDomainServers
Restricted System Commands:	

Programmability Restrictions	Who can -	
Run unrestricted methods and operations:	[©] LocalDomainAdmins, LocalDomainServers, Enterprise Connector Products/Lotus Notes Companion Products ₄ ▽	
Sign agents to run on behalf of someone else:	[®] LocalDomainAdmins, LocalDomainServers, Enterprise Connector Products/Lotus Notes Companion Products 』▼	
Sign agents to run on behalf of the invoker of the agent:	[™] LocalDomainAdmins, LocalDomainServers, Enterprise Connector Products/Lotus Notes Companion Products J ▼	
Run restricted LotusScript/Java agents:	[©] LocalDomainAdmins, LocalDomainServers, Enterprise Connector Products/Lotus Notes Companion Products ₄▼	
Run Simple and Formula agents:	[®] LocalDomainAdmins, LocalDomainServers, Enterprise Connector Products/Lotus Notes Companion Products 』 ▼	
Sign script libraries to run on behalf of someone else:	[®] LocalDomainAdmins, LocalDomainServers, Enterprise Connector Products/Lotus Notes Companion Products 』▼	
Note: The following settings are obsolete in Notes 6. They are used for compatibility with prior versions.		
Run restricted Java/Javascript/COM:		



Full Access Administrators

- Additional Rights
 - FULL access to administer the server
 - Same rights as Administrators
 - plus Manager access to ALL databases, regardless of the ACL on the databases!!!
 - Does also override reader fields!
 - But does not override document encryption!
- You need to activate "Full Admin Mode" in Admin Client







Other Admin levels...

- R5 Administrator is still there
- Multile other levels to help decenralized administration
 - Database Administrators
 - **→** Full Remote Console Administrators
 - View-only Administrators
 - System Administrator
 - Restricted System Administrator







Disable the Full Access Administrator

- Notes.ini: SECURE_DISABLE_FULLADMIN=1
 - This can only be changed editing the physical notes.ini on the server
 - No Set Config or Config Document applies!
 - Disables the Full Access Administrator independent of all settings in the Domino Directory







Domimo 6 Agent Manager Features

- Access databases on remote servers!
 - Server needs to trust the other (server doc)
- Programmatically Enable/Disable agents while running on server
 - Activate agents without signing!
- Run scheduled agents on behalf of users
- Allow persons without designer rights to enable agents
- Run Agents from Server Console!
- Assign a Reader List to an agent







New Agent-Restriction Settings

- Unrestricted allows all agent operations
- OnBehalf of anyone allows to create agents running on behalf of someone else
- OnBehalf of invoker allows to create agents which can be invoked by someone else
- Restricted allows LS/Java agents
- Personal allows to run personal agents
- Script Libraries allows to sign script libraries
- For more infos about agents check Lotus Developer Domain







More about Agent Manager

- All Personal Agents are visible to Managers
- Tell Amgr run "db name" 'agent'
- Tell Amgr cancel "db name" 'agent name'
- Show agents [-v] "database name"
- Ul Classes in background agents now return errors which can be caught by "On Error"
 - Best practice is to catch any kind of error in applications with reasonable error messages







D6 Agent Manager Security Changes

- In R5 you cannot prevent users from running Simple and Formula agents
- D6 Changes in Server Document
 - ♦ R5: "Run personal agents"
 - ◆ D6: "Run Simple and Formula agents"
 - Private agents are now treated depending on their class (restricted/unrestricted)
 - Take care to check those details
 - Notes.ini: ENFORCE_PERSONAL_AGENTS=1 enforces the old mode for personal agents if really needed







D6 SMTP Enhancements

- More detailed Relay Control
 - Server Config Document: SMTP Inbound Control
 - Allow all authenticated users to relay
 - Only perform Anti-Relay check for external hosts
 - Host exclusion list for some hosts
 - D7 will introduce more flexible handling
 - White-Lists,
- SMTP C-API Extension Manager Calls
 - can be used to "hook" into inbound SMTP mail processing







Notes 6 User Client Access Security

- User does not need to be Manager in his mailfile
 - Delegation and Out of Office Agent still works
- You can restrict the minimum Notes Release of accessing Users (via server document)
 - Configuration Document "Basic" tab
 - Caution: This does also apply to connecting servers!
 - It is needed to fully ensure some security features like "disable replication"







Additional Resources

- Notes.Net Inside Notes Database
- Notes.Net articles
- Domino Security Zone
- Lotus & Microsoft Knowledge Base
- Readme of each Domino Release/Update







Interesting Articles

- http://www.ibm.com/developerworks/lotus/library/ls-user_security/
- http://www.ibm.com/developerworks/lotus/library/ls-security_overview/
- http://www.ibm.com/developerworks/lotus/library/ls-Using_the_ACL/index.html
- http://www.ibm.com/developerworks/lotus/library/ls-ECLs/index.html
- http://www.ibm.com/developerworks/lotus/library/ls-password_quality/index.html
- http://www.ibm.com/developerworks/lotus/library/ls-password_checking/index.html
- http://www.ibm.com/developerworks/lotus/library/ls-security_interview/index.html







Questions & Answers / Other Domino Security releated Sessions

- ID119 This Isn't Charlie's Security Session But You Still Should Attend! (Katherine Spanbauer, David Kern)
 - ◆ Tuesday 3:00pm 4:00pm Swan 10
- BP115 Best Practices for Internet Mail Security and S/MIME (Marc Luescher, Daniel Nashed)
 - Wednesday 4:15pm 5:15pm Swan 1-2
- Q A: "The Speakers Room" Europe 8 after the session
- and Security BOF tonight + Fill out the EVALS
- http://www.nashcom.de, mailto: nsh@nashcom.de



